Supported platforms for Application and Change Control - Part 3 of 4

This part contains the Supported ACC client upgrade paths (Windows), and Supported Windows 11 and Windows 10 operating systems sections. (KB87944)

Oct 10, 2024 · Article

Title
Supported platforms for Application and Change Control - Part 3 of 4

Solution

Note: This article lists the Supported ACC client upgrade paths (Windows), and Supported Windows 11 and Windows 10 operating systems sections. Other related articles are as follows:

Article Name	Description
Supported platforms for Application and Change Control - Part 1 of 4 (https://fireeye.lightning.force.com/articles/en_US/Best_Practices/KB87944)	This article lists the Product release information (Windows) and Product release information (Linux) sections.
Supported platforms for Application and Change Control - Part 2 of 4 (https://fireeye.lightning.force.com/articles/en_US/Best_Practices/000013428)	This article lists the Supported ePolicy Orchestrator (ePO) and Trellix Agent (TA) versions section.
Supported platforms for Application and Change Control - Part 4 of 4 (https://fireeye.lightning.force.com/articles/en_US/Best_Practices/000013429)	This article lists the Supported Windows (other) operating systems, Supported Linux operating systems, and Supported hardware and file systems sections.

Recent updates to this article

Date	Update
October 10, 2024	• Added "Windows 11 IoT 24H2" and "Windows 11 IoT Enterprise LTSC 2024" in the "Supported Windows 11 and 10 operating systems" section. • Updated the note in the "Supported Windows 11 and 10 operating systems" section.
October 8, 2024	• Added "Windows 11 version 24H2" details in the "Supported Windows 11 and 10 operating systems" section. • Updated the notes in the "Supported Windows 11 and 10 operating systems" section.
September 18, 2024	Added version 8.4.2 in the "Supported ACC client upgrade paths (Windows)" and "Supported Windows 11 and Windows 10 operating systems" sections.

Supported ACC client upgrade paths (Windows)

Upgrade from ACC Version	Upgrade to ACC Version (Windows)												
	8.4.2	8.4.1	8.4.0	8.3.7	8.3.6	8.3.5	8.3.0-8.3.4	8.2.6	8.2.1.x	8.1.x EOL	8.0.x EOL	7.0.x EOL	6.2.x EOL
8.3.6	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
8.3.5	Yes	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
8.3.0–8.3.4	Yes	Yes	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A	N/A
8.2.x	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
8.1.x	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	N/A	N/A
8.0.x	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	N/A
7.0.x	No	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	N/A
6.2.x	No	No	No	No	No	No	No	No	No	No	No	Yes	Yes
6.1.0–6.1.4	No	No	No	No	No	No	No	No	No	No	No	Yes	Yes

Note: A reboot is needed when you upgrade to a newer version.
• If you upgrade from 6.1.2 and earlier to 6.2.0.567 or later, you need to upgrade to 6.1.3 or later (until 6.2.0.555) first.

- If you upgrade from 8.2.1.143 and earlier to 8.2.1.435 or later, **Re-Solidification** is needed. For more information, see Application Control and Change Control driver issues (Windows Update) (/s/article/KB91257).
- **Reboot required status** doesn't update if the upgrade is performed in **Disable mode** and rebooted before the mode is changed.
- For more information about ACC reboots, see How to know whether Application or Change Control needs a reboot (/s/article/KB92408).
- Our installer allows you to upgrade to any version, but Support and Engineering recommend these upgrade paths.
  - Inventory architectural changes are changed from 6.x to 7.x to 8.x, which is why it's important that you don't upgrade directly from 6.x to 8.x.
  - When you upgrade from 6.x to 8.x, the **enable or disable** features don't retain the status in some situations.

To upgrade the ACC extension 6.0.0 or earlier than 6.2.0 to ePO, follow the steps below:
1. Upgrade ACC extension to 6.2.0.
2. Upgrade ePO to 5.3.0–5.3.3.
3. Upgrade the ACC extension from 6.2.0 to 7.x, and then upgrade to 8.3.2.

Supported Windows 11 and Windows 10 operating systems

Windows 11 and 10 versions • Home • Professional • Enterprise • Education	ACC Version (Windows)															
	8.4.2	8.4.1	8.4.0	8.3.7	8.3.6	8.3.5	8.3.4	8.3.3	8.3.2	8.3.0 8.3.1	8.2.6	8.2.1 Update 5	8.2.0	8.1.x EOL	8.0.2 EOL	8…
Windows 11	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	N
Windows 11 version 24H2	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	N
Windows 11 version 23H2	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	N
Windows 11 version 22H2	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	N
Windows 10 version 22H2	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	N
Windows 10 version 21H2	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	N
Windows 10 version 21H1	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	N
Windows 10 version 20H2 (October 2020 Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	N
Windows 10 version 2004 (May 2020 Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	N
Windows 10 version 1909[1] (November 2019 Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	N
Windows 10 version 1903[1] (May 2019 Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	N
Windows 10 version 1809[1] (October 2018 Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N
Windows 10 version 1803[1] (April 2018 Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N
Windows 10 version 1709 (Fall Creators Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Y
Windows 10 version 1703 (Creators Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Y
Windows 10 version 1607 (Anniversary Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Y
Windows 10 version 1511 (November Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Y
Windows 10	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Y
Enterprise Long-Term Servicing Branch (LTSC)																
Windows 10 Enterprise LTSC 2021[2]	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	N
Windows 10 Enterprise LTSC 2019[1] (version 1809)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N
Windows 10 Enterprise LTSB 2016	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Y
Windows 10 Enterprise LTSB 2015	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Y

Windows 10 Mobile Enterprise	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	N...

[1]   Only supported if Microsoft KB4103721 or latest updates are installed before installation.

[2]   Windows 10 Enterprise LTSC 2021 is supported, but we have not performed a full validation and testing with the LTSC 2021 distribution. Customers can continue testing ACC on LTSC 2021 devices at their discretion.

Windows IoT

Windows IoT releases	ACC Versions (Windows)																	
	8.4.2	8.4.1	8.4.0	8.3.7	8.3.6	8.3.5	8.3.4	8.3.3	8.3.0 8.3.1 8.3.2	8.2.6	8.2.1 Update 5	8.2.0	8.1.x EOL	8.0.2 EOL	8.0.0 8.0.1 EOL	7.0.x EOL	7.0.0 EOL	6.1.0 6.1.1 6.1.2 6.1.3 6.2.x EOL
Enterprise versions																		
Windows 11 IoT[3]	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No
Windows 11 IoT 24H2[3]	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No
Windows 11 IoT Enterprise LTSC 2024[3]	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No
Windows 10 IoT Version 2021[3]	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No
Windows 10 IoT Version 1903[1] (May 2019 Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No
Windows 10 IoT Version 1809 (October 2018 Update	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
Windows 10 IoT Version 1803[1] (April 2018 Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
Windows 10 IoT Version 1709 (Fall Creators Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
Windows 10 IoT Version 1703[2] (Creators Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
Windows 10 IoT Version 1607 (AnniversaryUpdate)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
Windows 10 IoT Version 1511 (November Update)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Windows 10 IoT 10	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Windows 10 Core Pro versions																		

Core Pro versions																		
Core Pro Version 1903 (May 2019 Update) Core Pro Version 1809 (October 2018) Core Pro Version 1803 (April 2018 Update) Core Pro Version 1709 (Fall Creators Update) Core Pro Version 1703 (Creators Update) Core Pro Version 1607 (Anniversary Update) Core Pro Version 1511 (November Update)	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No

Enterprise LTSC versions

Windows 10 Enterprise LTSC 2021[3]	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No
Windows 10 Enterprise LTSC 2019 V1809[1]	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Windows 10 Enterprise LTSB 2016	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Windows 10 Enterprise LTSB 2015	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No

Mobile Enterprise

Mobile Enterprise	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No

[1]   Only supported if Microsoft KB4103721 or latest updates are installed before installation.

[2]   Only supported if Microsoft KB4103722 or KB4103731 or latest updates are installed before installation.

[3]   Windows 10 IoT Version 2021, Windows 11 IoT, Windows 11 IoT 24H2, and Windows 11 IoT Enterprise LTSC 2024 are supported, but we have not performed a full validation and testing.

For details on supported and End-of-Life (EOL) products, see Trellix Product End-of-Life Information (https://www.trellix.com/support/end-of-life-products/).

Article Number
000013877

Last Modified Date
10/10/2024 9:52 PM

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Attachments

Files (0) (/s/relatedlist/ka0Pi0000002ZcnIAE/AttachedContentDocuments)

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Supported platforms for Application and Change Control - Part 1 of 4 (/s/article/KB87944) 👁 1.73K

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